



April 11, 2006

To Whom It May Concern:

Over the past year and a half it has been my professional pleasure to work with Mr. Yvan Kashanian, Chief Operating Officer and Founder of the Virtual Connection Corporation. Specifically, I worked with Yvan on the development, implementation and installation of two interactive touch screen information kiosks located at the Port Authority Bus Terminal in midtown Manhattan. The Port Authority partnered with the Fashion Center Business Improvement District to deploy these information kiosks on a demonstration basis, as part of the Agency's Customer Service Initiatives.

From the beginning of the project, Yvan was extremely responsive to the informational needs of the Bus Terminal and the Fashion Center, and understood the need to balance the informational content of the kiosks for both partners. Yvan's extremely well honed technological skills were called upon frequently as the project team moved forward to roll this program on a fast track to meet tight deadlines. It should also be noted that Yvan's ability to be exceptionally creative and innovative is unparalleled in my decades of experience in delivery of customer service systems. His solutions to difficult technological issues were masterful.

I would highly recommend Yvan's services to any entity seeking to provide superior, advanced technological information delivery systems to its customers. Please feel free to contact me at my new assignment at (973) 690-3497 if you require additional information or would like to discuss Mr. Kashanian's capabilities further.

Sincerely yours,

Maria Malone-Hodges  
Assistant Manager  
New Jersey Marine Terminals  
(formerly Operations Manager, Port Authority Bus Terminal)